

UK WEEKEND YOGA RETREAT 12-14TH MARCH 2021



@YogaWithVickiB

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TERMS & CONDITIONS OF BOOKING

Thank you for booking on the YogaWithVickiB UK weekend yoga retreat. I am delighted you are able to join us.

All information relating to the retreat on my website is accurate at the time of publication.

By making this booking you are agreeing to the following Terms & Conditions:

- Cost includes accommodation, food and drinks; all yoga and meditation as stated in the description on the website through the weekend
- Non-refundable deposit of £150pp for shared twin room/ or £250 for sole occupancy room to be paid via BACS to secure your reservation
- If you are booking with a friend and want to share a room, please make this known at the point of booking and ensure both deposits received at the same time
- Rooms will be allocated first come, first served as booked, so if you have a preference of room, please book early to have the best chance of securing your room of choice
- Final payment required at the latest by Friday 18th December 2020 (12 weeks before Retreat). If booking being made, after this date, full payment will be required at time of booking
- Payment to be made by BACS (bank details will be provided on invoice). Should you wish to pay by credit card you can do so via Paypal, this would incur the additional handling fee of 3.4% made by Paypal
- Please ensure you have taken out travel insurance so you have cover should you be unable to attend once payments have been paid. (Please see my refunds policy below)
- Please be sure your insurance covers yoga activity (it is not normally an extra cost)
- **Please ensure that your insurance covers in the event that you need to cancel if the retreat is postponed due to Government guidance with regards to Covid-19. There are no refunds available in these circumstances. The event will simply be postponed. I will obviously do my utmost to work with you should you not be able to make the postponed date by trying to fill your place in line with my refund policy below**
- You will be required to complete and return a health questionnaire at the time of making the booking deposit. If there are any changes to your health prior to the time of the Retreat, it is your responsibility to make me aware of this in writing via email hello@yogawithvickib.com
- Any bookings for the wellness treatments to be booked and paid for directly with Tilton House (YogaWithVickiB is not responsible in any way for the treatments booked. Any complaints or cancellations of the treatments to be dealt with via Tilton House directly)

- Cost for wellness treatments booked directly with the venue are paid directly to the therapist (subject to charge if cancelled within 7 working days prior to the Retreat)
- Please report any breakages or damage caused as it occurs, you are responsible for any financial recompense if requested
- We do not accept any liability for any damage, loss or injury to you, your vehicle or possessions
- No smoking is allowed within the house
- Tilton House operates a zero policy to insulting, abusive or bullying behaviour towards staff or fellow guests. I'm sure as yogis this is something we need not be concerned with - however if there is such a situation, Tilton House have the right to ask the guest/s to leave
- Guests who choose to leave early/arrive late will not be offered a discount, or refunded for the time they didn't spend at Tilton House on Retreat
- You are not permitted to bring any pets with you
- Tilton House is run by owners Shaun and Polly, whose on-site home includes cats and dog
- The Retreat is open to ladies only (due to shared facilities)
- You need to be over the age of 18 to attend

GDPR

- We collect personal data through paper forms you have completed; via our website contact forms; through emails and text or social media messages you send to us, or that we send to you; during our conversations with you whether in person or on the phone; through your use of community forums in which we participate and through personal referral of you to us from your contacts
- 'Sensitive' personal data collected from you will be in the form of your health questionnaire; booking form (name, address, DOB and contact numbers).

How we will use your personal data

- We will use your personal data to reply to and deal with any questions, suggestions, issues, complaints or disputes you or my clients have contacted me about
- To respond to any social media posts or other public comments you might make, whether they are directly to us and or about us, our website, services or other activities
- To protect you and our business from any potentially criminal behaviour, including fraud
- To tell you about any changes to our services and website. For example, if we change our terms and conditions or this privacy policy

Sharing of your personal data

- All personal data you provide us with during your booking process will not be shared with any third party (other than your name with Tilton house to comply with their booking requirements)

Social Media, Blogs and Reviews

- YogaWithVickiB will be sharing images from the weekend on social media and website; you will be required to agree to this at the time of booking; or request your image is not used
- Any social media posts or comments you send to us (on our Facebook, Instagram, Twitter or LinkedIn page for instance) will be shared under the terms of the relevant social media platform on which they're written and could be made public. Other people, not us, control these platforms. We're not responsible for this kind of sharing. So, before you make any such remarks or observations, you should review the terms and conditions and privacy policies of the social media platforms you use. That way you'll understand how they will use your information, which information relating to you they will place in the public domain and how you can stop them from doing so if you're unhappy

about it. It's worth remembering too that any blog, review, or other posts or comments you make about us, our products and services on any of our blogs, reviews or user community services will be shared with all other members of that service and the public at large.

- You should take extra care to ensure that any comments you make on these services are not offensive, insulting or defamatory. Ultimately, you are responsible for ensuring that any comments you make comply with any relevant policy on acceptable use of those services

How long do we keep your information?

- We will keep the personal data you share until you tell us not to

What are your rights

You have various rights about the processing of your personal data

- **The right to be informed.** You have the right to be informed about the collection and use of your personal data. We do this through this privacy policy. If there is a requirement for any additional data protection information, we will advise you of this when we speak to you
- **The right of access.** You have the right to access your data and any supplementary information. You can request details of the personal data we have about you by submitting a subject access request in writing to hello@yogawithvickib.com
- **The right to rectification.** If you think that any data we hold about you is incorrect you can request either verbally or in writing for it to be rectified
- **The right to be forgotten.** You have the right to have your personal data erased if the personal data is no longer necessary for the purpose which it was originally collected or processed for. If you originally gave consent for your data to be held you can withdraw consent. We reserve the right not to comply with any enquiries or requests we receive about the information we collect, where we may lawfully do so
- **The right to object.** You have the right to object to the processing of your personal data
- **The right to restrict processing.** You can request the restriction or suppression of your personal data under certain circumstances

Using our website

Every user who visits our site does so at their own risk. We offer no guarantees as to the accuracy or completeness of the information on our site and assume no responsibility for any errors or omissions in the contents of the site. Please note availability should always be checked by request to hello@yogawithvickib.com or call us on +44 781 505 6767.

Additionally, we cannot be held responsible for the presence or absence of computer viruses or other bugs which third parties may embed in or attach to this Site without our knowledge or consent. No parties, including Vicki Baumann or YogaWithVickiB or any other involved in the creation, production or delivery of this site, or whose materials or information appear in this site assumes or accepts any liability for any costs, losses, damages arising out of the user's access to our site or with the unavailability or failure of performance of this site for any reason

Cancellation terms

If through unforeseen circumstances you are unable to attend the weekend, please note my cancellation terms.

Once the deposit is made this is non-refundable, with the following exceptions. I do accept the transfer of a place to another person and will refund any payments made as follows:

- If you are able to fill your space yourself, I will refund the full amount paid to you as soon as I receive full payment from the replacement booking
- If you cancel before 31st December 2020, and I am able to fill your space, I will provide full refund minus a £50 administrative charge, once I have received full payment from the replacement booking
- If you cancel up to 8 weeks (Friday 15th January 2021) before the Retreat, I can offer you a 50% refund, minus your deposit paid
- If you cancel up to 4 weeks (12th February 2021) before the retreat is due to run, there will be no refund

Covid 19

If at the time of the retreat there is Government guidelines that stops us being able to run the retreat on the given dates – the event will be postponed to a future date. The event would not be cancelled, it will be postponed in line with Government guidelines. Refunds will be possible – in-line with my cancellation terms above.

If you have any questions arising prior to attending the Retreat, please contact Vicki at YogaWithVickiB on hello@yogawithvickib.com – I aim to respond within one working day or you can call me on +44 781 505 6767.

Please complete and return to hello@yogawithvickib.com at the time of your booking:

I agree to the terms & conditions stipulated.

Signed: Date:

Print name:

Home Address:

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Postcode: Mobile:

Email: